

# TENANTS' CONFERENCE 2023

## 'Who lives in a home like this?'

### PROGRAMME

*Chair for the day is Dave Tai, Head of Housing and Property Services at Crosby Housing Association*

9.30 ~ 10.00 am	Registration and Refreshments
10.00 am	Welcome - Dave Tai, <i>Chair</i>
10.15 am	Who lives in a Home like this? (Equality, Diversity and Inclusion) ~ Mushtaq Khan, Chief Executive, HDN
<b>11.00 ~ 11.15 am</b>	<b><i>Break</i></b>
11.15 am	"Poundstretching!" Short practical sessions from, Utility Company, DWP and Credit Union
11.15	Paul Lindon - Utilita
11.30	Michelle Doyle, DWP
11.45	to be confirmed
<b>12.00 ~ 12.45 pm</b>	<b><i>Lunch</i></b> ~to be served in the bar area at the back~ Take the opportunity to visit the stalls dotted around the room.
12.45 pm	Damp and Mould <i>Josephine Morton ~ Brabners</i>
<b>1.30 ~ 1.45 pm</b>	<b><i>Break</i></b>
1.45 pm	An Ideal Repair An interactive session to map out how tenants and residents would like the repair process to work
2.45 pm	Feedback ~ <i>Dave Tai, Chair</i>
3.00 pm	<i>Close</i>